

**GOVERNMENT OF KERALA
DEPARTMENT OF HEALTH & FAMILY WELFARE**

**TENDER NOTICE
2024_SHA_687541_1**

Ayushman Bharat Pradhan Mantri Jan Arogya Yojana - Karunya Arogya Suraksha Padhathi

(A scheme to provide health assurance coverage to the RSBY / CHIS &
Selected SECC families that are residents of the State of Kerala)

The Department of Health & Family Welfare, Government of Kerala (GoK) through the State Health Agency, Kerala invites competitive quotations from third party administrators / implementation support agencies who fulfil the eligibility criteria as laid down in the Tender Documents for the implementation of the Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) – Karunya Arogya Suraksha Padhathi (KASP) and all other schemes run through State Health Agency (SHA) in the 14 Districts of the State of Kerala for servicing the claims of Public Hospitals. All eligible/ interested Third party administrators / implementation support agencies are mandated to get enrolled on the eProcurement portal (<http://www.etenders.kerala.gov.in>) in order to download the tender documents and participate in the subsequent bidding process. Bidders can also obtain the RFP and the draft contract from the address given below or from the e-tender website. The details of the proposed health assurance covers, scope of services, the instructions to bidders, the manner of submission of bids and bid evaluation criteria have been set out in Volume-I of the Tender Documents. The draft service Contract has been set out in Volume-II of the Tender Documents.

All communications with the State Health Agency shall be through Registered AD, Speed Post AD or e-mail with the authorised representative of the Company/Bidder.

The State Health Agency shall make best endeavours to follow the following schedule in respect of the Bid Process

1	Issue of Tender Documents:	24-08-2024
2	Bid Due Date (up to 1600 Hrs.):	10-09-2024
3	Date of Technical Bid evaluation (1100 Hrs.):	12-09-2024
4	Opening and Evaluation of Financial Bids:	After technical bid evaluation.
5	Issuance of NOA (Tentative):	To be intimated.

The completed Bid documents must be submitted before 16.00 Hrs on **10-09-2024** at

<http://www.etenders.kerala.gov.in>.

For any clarification, kindly contact

Address: Executive Director, State Health Agency, 5th & 8th Floor, Artech Meenakshi Plaza, Thycaud PO, Thiruvananthapuram, Kerala - 695014.

Email: statehealthagencykerala@gmail.com

Phone: 0471 – 4063121