

Quality Initiatives under Ayushman Bharat Pradhan Mantri Jan Arogya Yojana



Objectives of Quality Assurance



Providing 'Quality healthcare' to beneficiaries is prime motto of the scheme

Ensuring transparency in care provided to patient and reducing fraudulent cases

Build a network of empaneled healthcare providers delivering quality clinical and support

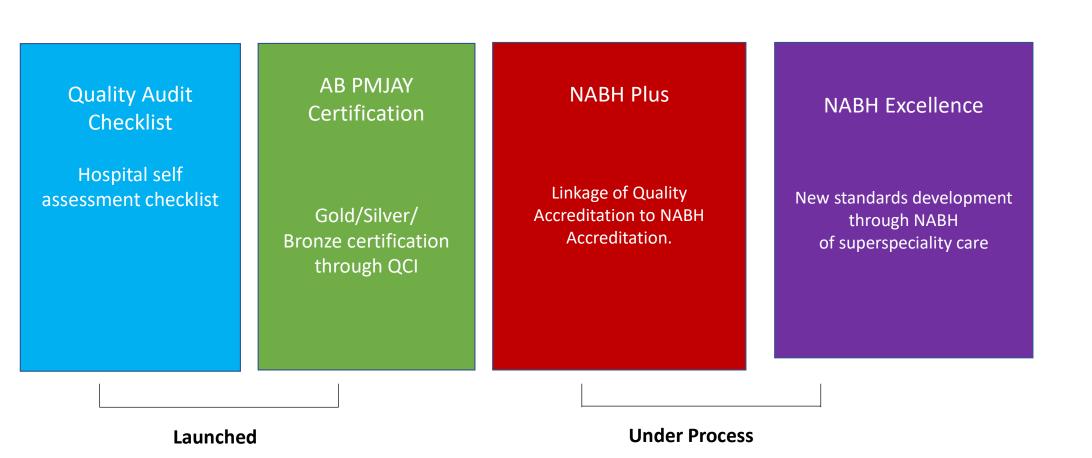
services while following the healthcare protocols



Raise the awareness about quality care and establish quality system in all empaneled hospitals



Initiatives Under Quality







AB-PMJAY Quality Certification Process for Continuous Quality Improvement









AB PM-JAY Quality Certification Process for Continuous Quality Improvement



- To provide Quality of services, Enhance patient satisfaction and improve Standard of care across empaneled hospitals
- PM-JAY established a 3 level Hospital Quality certification process Bronze, Silver & Gold
- Incentivize certified (Bronze) hospitals with higher reimbursement rates
- NHA has collaborated with the Quality Council of India to use well established systems, skill set, and credibility for the certification process







How to Achieve AB-PMJAY Bronze Quality Certificate

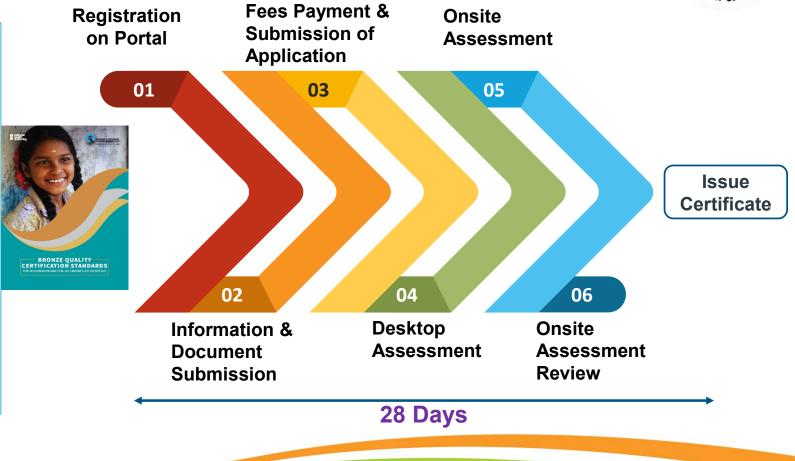




Eligibility & Steps for Certification Process

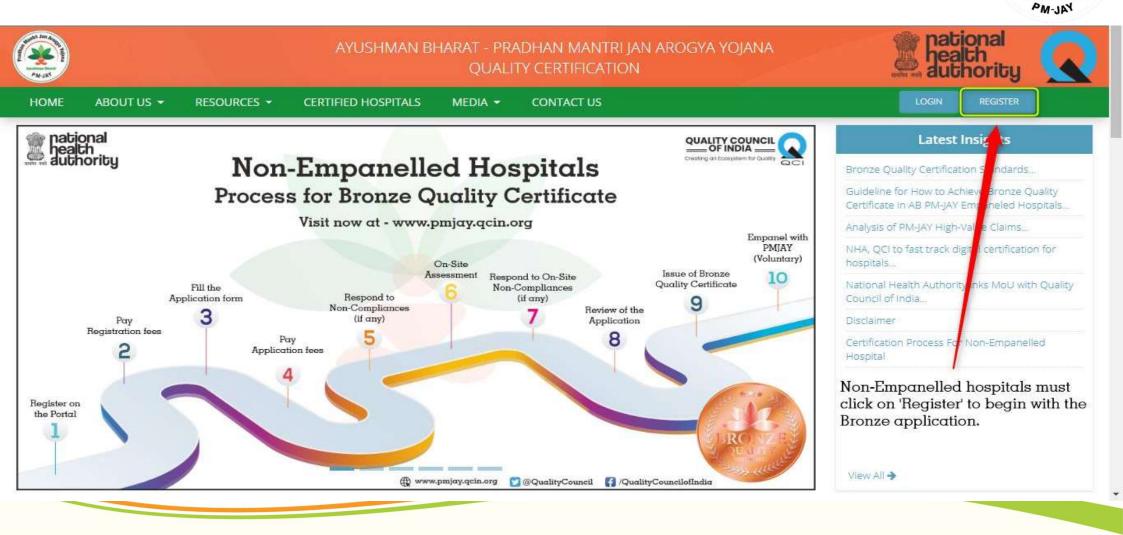


- Hospitals that are empanelled or not empanelled with AB PM-JAY
- Do not possess any accreditation or certification from any other recognized certification body (NQAS, NABH & JCI) can apply for this certificate
- 53 standards & 182 means of verification (Inputs, Clinical and Support services, patient care and Health outcomes)



national
health
authorityEligibility & Steps for Certification Process for Non
– Empanelled Hospitals

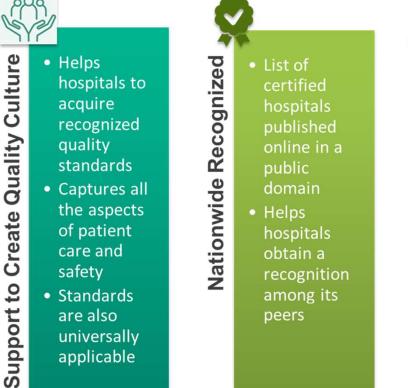
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Benefits of the Bronze Quality Certification







 An additional 5% incentive on the base package rates for hospitals achieving Bronze Quality Certification

Package

Base

Incentive of 5% on



The summary of the chapter of Bronze Quality Standards are as follows



Chapters	No. of Standards	No. of Means of Verification
Chapter 1 : Key Inputs	10	40
Chapter 2 : Clinical Services	11	41
Chapter 3 : Support Services	10	40
Chapter 4 : Patient Care	11	41
Chapter 5 : Health Outcome	11	20
Total	53	182





Chapter 1: Key Inputs



KI 1	Physical facility of the building and hospital environment shall be developed and maintained for the safety of Patients, visitors, and staff
KI 2	Hospital should have adequate space for ambulance and patient movement
KI 3	Access to the hospital should be provided without any physical barrier and friendly to people with disabilities
KI 4	The indoor and outdoor areas of the facility should be well-lit
KI 5	Basic amenities should be provided for all patients, hospital staff and visitors
KI 6	The hospital should ensure that all medical staff is adequately credentialed as per the statutory norms
KI 7	The facility has functional equipment & instruments as per scope of services
KI 8	Hospital should have fire detection and fire-fighting equipment installed as per fire safety norms along with staff training
KI 9	Staff involved in direct patient care shall be trained in Cardio Pulmonary Resuscitation (CPR) and Basic Life Support (BLS) along with a display of the same in all critical care areas
KI 10	Annual Training Plan should be prepared for all staff covering all training needs.

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Chapter 2: Clinical Services



	Patients privacy should be maintained in Out Patient Department (OPD) and In-Patient
CS 1	Department (IPD)
	The lab diagnostic services, whether in house or outsourced, should be as per the scope of
CS 2	services
00.0	
CS 3	Blood bank services if available shall be as per the statutory/regulatory norms.
CS 4	The hospital should adhere to the radiation safety precautions as per the regulatory requirements
CS 5	Intensive Care unit (ICU) services should be available as per the scope of services along with the
635	required infrastructure and manpower
CS 6	OT complex should be available as per the regulatory requirements
CS 7	Look-alike and sound-alike medicines need to be identified and stored separately to avoid any
637	dispensing and administration errors.
CS 8	Policies and procedures for identification, safe dispensing and administration of all high-risk
658	medicines should be documented and implemented
CS 9	The facility has defined and established antibiotic policy
CS 10	Pre-operative, Intra-operative and post-operative assessment should be done and documented
65 10	by appropriately qualified staff in standardized format.
00.44	Pre-Anesthesia assessments, type of Anesthesia and Post Anesthesia status should be
CS 11	documented.



Chapter 3: Support Services



	SS 1	Hospital should be clean and have well managed flooring
	SS 2	Temperature control and ventilation should be maintained in patient care and nursing area
	SS 3	The hospital should have arrangement of water storage and should be tested periodically as per
		requirement
	SS 4	The hospital should have 24 hours supply of electricity, either through direct supply or from other
		sources
	SS 5	Medical gases and vacuum shall be made available all the time and stored safely. Compressed
	30.0	air should be made available as per the scope of services.
	SS 6	The facility should adhere to the practices specified under statutory compliances as per the
	330	scope of services - Licenses with Certificate number, date of issue and date of expiry
	SS 7	The hospital should ensure that appropriate infection control practices are being followed along
	331	with hand hygiene practices
	SS 8	Hospital should ensure Bio-Medical Waste management practices as per the statutory norms
	330	(BMW (Amendment) Rules, 2018)
	SS 9	Hospital should ensure that services i.e. (Laundry, Housekeeping, Dietary, security, Ambulance,
	55 9	Mortuary, Central Sterile Supply Department (CSSD) etc. are available (in-house or outsourced).
	SS 10	Sexual harassment and grievance handling procedure should be available.
1		



Chapter 4: Patient Care



PC 1	Hospital should have uniform and user friendly signage system in English and in the local language understood by Patient / family and community.
PC 2	All signage those are required by law should be displayed at all strategic location
PC 3	Contact information of key medical staff and specialist should be readily available in the emergency department
PC 4	Service counters for the enquiry are available as per the patient load and are duly managed by hospital staff for the registration of patients
PC 5	Hospital should have established procedure for admission of patients
PC 6	The patient should be referred to another facility along with the documented clinical information, in case of non-availability of services and/or beds.
PC 7	General Consent and Informed Consent should be taken during the admission and before any procedures /surgery and anesthesia/ sedation.
PC 8	User charges are displayed and communicated to patients effectively at the time of registration, admission to the ward and in case of a change in medical and surgical plan.
PC 9	Patient should be properly educated on additional care as deem required and all the vital information should be recorded for continuity of care.
PC 10	Hospitals should ensure that all medications and associated instructions are written in the



Chapter 5: Health Outcomes



HO 1	Monthly Out Patient Department (OPD) and In-Patient Department (IPD) census	
HO 2	Mortality Rate and average length of stay	
HO 3	Infection Rates - Surgical Site, Urinary Tract, Blood Stream, Ventilator Associated (VAP)/ Hospital Acquired Pneumonia	
HO 4	Transfusion reaction (if applicable)	
HO 5	Bed occupancy	
HO 6	Percentage of Patient satisfaction	
HO 7	Percentage of Employee satisfaction	
HO 8	Waiting time - Out Patient Department (OPD) and discharge	
HO 9	Reporting of Adverse events	
HO 10	Reporting of Thefts / Security related incidents	
HO 11	Reporting of needle stick injuries	





How to Achieve AB-PMJAY Gold & Silver Quality Certificate







Silver Quality Certificate for AB PM-JAY



Silver Quality Certificate is the second level of AB-PMJAY Quality Certification.



- Revised terminology for already existing outcome based incentivization structure ie Entry level NABH.
- It indicates that hospital has better quality of services and patient care.
- Need to focus next on organization centered standards responsibility of management system.
- Intended to motivate hospitals to keep increasing the level of quality in their services.
- Additional financial benefits –incentive of 10% for the entry level.





Note:- <u>After completion of Quality Audit Checklist please submit and take Screenshot and</u> <u>this Screenshot should be upload as an evidence of AB PM-JAY Specific Question number –</u> <u>25.</u>



Gold Quality Certificate for AB PM-JAY





Gold Quality Certificate is the highest level of AB-PMJAY Quality Certification.

- Revised terminology for already existing outcome based incentivization structure ie NABH full /NQAS to AB PM-JAY Gold Quality Certification.
- Signifies that the certified hospital is complying with most of the healthcare protocols to ensure best quality of services and patient care.
- Additional financial benefits –incentive of 15% for **NABH Full/NQAS** Accreditation over health benefit packages.







Q. No.	Detailed parameters
1	Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place (e.g. Hospital entrance, Registration area, Waiting area, etc.) ?
	Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?
3	Is the hospital staff aware of 'scope of services' registered under AB PMJAY?
4	Is there a dedicated kiosk/ counter for AB PMJAY at prominent place in the hospital?
	Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours (e.g. Arogya Mitra & its Duty list) ?





Q. No.	Detailed parameters	
6	Are required equipment's provided to Arogya Mitra for AB PMJAY beneficiary identification?	
7	Does the hospital have a dedicated team for AB PMJAY?	
8	Does the hospital have at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme?	
9	Does the nominated AB PMJAY team have doctor(s) engaged?	
10	Does the nominated AB PMJAY team have a member from administration department?	





Q. No.	Detailed parameters		
11	Does the hospital have AB PMJAY specific IEC materials near hospital entry and at prominent areas?		
12	Does the AB PMJAY kiosk/ counter has IEC materials pertaining to AB PMJAY on or near it?		
13	Has hospital conducted any promotional activity (like camping) for spreading awareness regarding the AB PMJAY scheme?		
14	Is hospital's scope of services mapped with hospital's Manpower/Human Resources?		
15	Do the hospitals maintain proper medical records for AB PMJAY patients?		





Q. No.	Detailed parameters	
16	Is AB PMJAY claim process documented in the hospital's policies?	
17	Does the hospital charge any extra money from AB PMJAY beneficiaries?	
18	Are the deployed staff members trained for HEM portal?	
19	Are the deployed staff members trained for TMS portal?	
20	Are the deployed staff members trained for BIS portal?	





Detailed parameters		
Does the hospital maintain proper records for AB PMJAY referred beneficiaries?		
Number of AB PMJAY beneficiaries referred to AB PMJAY hospitals in last 6 month		
Number of AB PMJAY In-Patient Department (IPD) census for last 6 months		
Does the hospital collect feedback during discharge from AB PMJAY beneficiaries?		
AB PM-JAY quality audit checklist filled regularly in HEM portal?		



1. Are 'scope of services' registered under AB PM-JAY clearly defined and displayed at prominent place (e.g. Hospital entrance, Registration area, Waiting area, etc.) ?







2. Are 'scope of services' registered under AB PMJAY displayed bilingually (one local language and another Hindi or English)?







3. Is the hospital staff aware of 'scope of services' registered under AB PMJAY?



Phone: (279) 22682295, 22684220, 22684200 Fax: (079) 22682002 email: unnicreagmail.com website: www.unnicre.arg REPORT OF ANNUAL TRAINING CONDUCTED Down 200.00 am to 05:00 am			
	Date: 10.10.2019 Time: From : 09:00 am to 05:00 pm (ype of Training (O)T/Lecture/Demonstration/Presentation/Other):		
Sr.No	Name of Topic	Name & Designation of Trainer	Sign of Trainer
1	Introduction & General Instructions of UNMICRC	Dottione	Marak
2	Human Resource (HR) Management Training	Don Khuyati	phypiti
3	Soft Skill Training & Patient Rights & Education	25 yerhe	yonly
4	Orientation of Quality Management - NABH, MCI, JCI & Kayakalp	De peñal	KY MES
5	Training of Facility Management & Safety	Taran	This
6	Bio-Medical Waste Management	Dr Hitali	adund
7	Infection Control Program	Ds Mitali	Quind
	Emergency Preparedness & Disaster Management	Dr. Rurned	Rhah
	Basic Life Support Training & Patient Care Training	Shelp	ship

SP: No.	Emp. ID No.	Name of Employee	Designation	Signature		
1	1200028	Dr. Hiteshkumar Nanalal Patani	Senior Trained Cardiac Medical Officer	Haptin		
2	2300198	Sandijskumar Ashokbhai Patel	HR Assistant	- Onples		
3	2300234	Shantaben Dineshkumar Patel	Technical Assistant	-gotney		
4	2300263	Sanjeshsinh Shrirujnarayan Gadariya	Hardware Engineer	Shendarty		
5	2300268	Khushbuben Mahendrabhai Sukhadiya	Technical Assistant	Rhushts		
6	2300272	Miteshkumar Dahyabhai Parmar	Store Assistant	angels		
7	2300331	Ekta Sureshbhai Patel	Technical Assistant	Exter		
s	2300333	Nikhii Vinodbhai Shah	Technical Assistant	Widin		
9	2300366	Darshankumar Punambhai Rajvi	Technical Assistant	Ros		
10	2300367	Ravikumar Bhogilal Pathak	Technical Assistant	Rut		
11	2300368	Bharti Jalpesh Patel	Technical Assistant	Blanti Pate		
12	2300369	Dipika Buddhisagar Mahida	Technical Assistant	V181140		
13	2300370	Hetalben Manilal Vaghela	Technical Assistant	H M VERH HE		
14	2300371	Shital Maheshbhai Solanki	Technical Assistant	S.m. Sele		
15	2300374	Rajan Arvindbhai Mehta	Technical Assistant	Ret		
16	2400011	Anandkumar Jethabhai Parmar	CCTV Operator	Ant		
17	2400114	Kushal Bharatkumar Parekh	Patient Attendant Grad	e-1 P.K.J		
18	2408119	Himanshu Jayantilal Solanki	Patient Attendant Grad	e-1 Iboneoust		
19	2400130	Niharika Rameshbhai Solanki	Patient Attendant Grad	e-1 Noihelge		
20	2400212	Jaymin Kamleshbhai Valand	Patient Attendant	Japan.		
21	3300231	Bharat Punabhai Chauhan	Echo Technician	chereshare to		
22	3300487	Pragatiben Ashokbhai Patel	ECG/TMT/Holter Assistant	Engetti		
23	3300488	Hiral Bharatbhai Ravat	ECG/TMT/Holter Assistant	floor		

		Name of Employee	Designation	Signature
NR	Emp. ID No.	satesal Rasseshibibari Parenar	ECG/TMT/Holter	attest
14	2300499		Antenam	T
	3300490	Vilaubhiamar Revabiliai Parmitr	X - Ray Technician	yan
26	3300528	Dr. Jaimer Sandipkomar Shah	Juesor Cardiat Physiotherapist Grade-II	15 and
	33000535	Dr. Kiramben Rameshihhai	Physiotherapist Grade II	Igireur
28	3,300541	Dr. Nrupa Dasharathbhai Patel	Junior Cardiac Physiotherapist Grade-II	MUR
29	3300543	Dr. Sheetal Vishnubhai Patel	Junior Cardiac Physiotherapist Grade-II	Juntery -
30	4300029	Ashishkamar Arvindhiai Raval	Trained Cardiac Staff Nurse (CC)	Allener
	4300073	Daksha Rakesh Prajapati	Trained Cardiac Staff Nurse (CC)	del
32	4300539	Anjeleena Denish Christie	Trained Cardiac Staff Nurse (CC)	alimiter
33	4300860	Vaibhavi Chhotubhai Parmar	Senior Trained Cardiac Staff Nurse Grade I	Claver
34	4301101	Dinkiben Vinodbhai Patel	Cardiac Staff Nurse	Evilde
	4301103	Khushbooben Ashwinbhai Patel	Trained Cardiac Staff Nurse (CC)	Connel
36	4301383	t Rubinaben Sabbirbhai Shaikh	Trained Cardiac Staff Nurse (CC)	Abailety
37	430179	Akrutiben Arvindbhai Patel	Cardiac Staff Nurse (Jr.)	Annatel
38	430180		Cardiac Staff Nurse []r.]	Vehrenz
39	430181	Prajapati 1 Dipika Poonamchandra Solanki	Cardiac Staff Nurse (Jr.)	Dipite let
40	430182	0 Pallaviben Bharatbhai Parekh	Cardiac Staff Nurse (Jr.)	P.B. Pare
41	440003	19 Shilpa Arvindbhai Patani	Nursing Assistant	-Sister.
4	2 24002	13 Ritik Vinodbhai Dataniya	Patient Attendant	Opt

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30-jan-2019

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30-Jan-2019

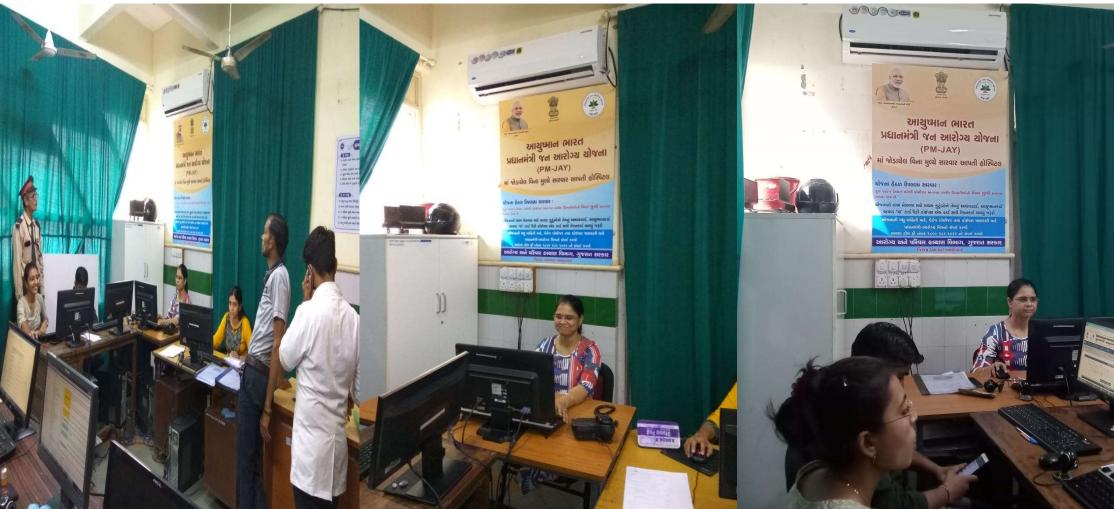
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5. Is the kiosk/ counter manned by Pradhan Mantri Arogya Mitra (PMAM)/ trained staff during the operational hours (e.g. Arogya Mitra & its Duty list) ?

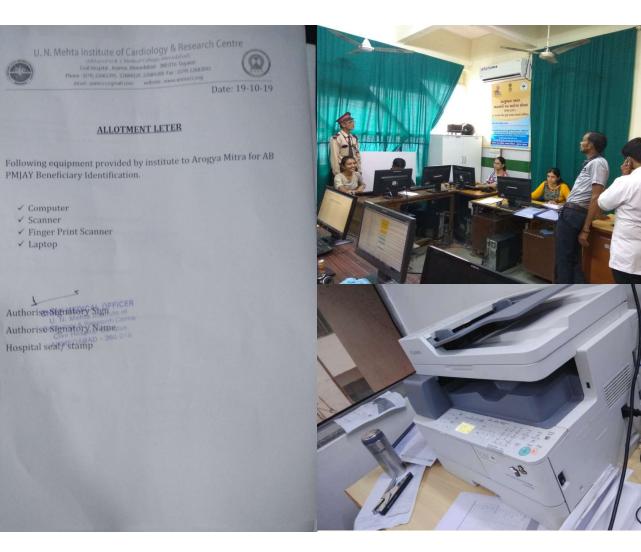






6. Are required equipment's provided to Arogya Mitra for AB PMJAY beneficiary identification?





7. Does the hospital have a dedicated team for AB PMJAY?

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8. Does the hospital have at least one Pradhan Mantri Arogya Mitra (PMAM)/ dedicated person per shift appointed for looking after the work of Ayushman Bharat Scheme?



U. N. Mehta Institute of Cardiology & Research Centre

(Affiliated to B. J. Medical College, Ahmedabad) Civil Hospital, Asarwa, Ahmedabad - 380 016 Gujarat. Phone: (079) 22682395, 22684220, 22684200 Fax: (079) 22682092 Email: unmicroggmail.com website: www.unmicro.org



No.Cardio/Appo/MCC (Trainee)/2017/D-12-31 Date: - 31.05.2017.

To, Dr. Heena Prabhuram Thakkar Block No. 5, Shish Bunglows, Telephone Exchange Road, Near Karmabhoomi Society, Patan-384265 Mob. No.: 9974007039/9825761049

Sub: Appointment for the post of Medical Clinical Coordinator (Trainee)

With reference to your Campus interview held on 14.11.2016 at this institute for the post of **Medical Clinical Coordinator (Trainee)**, we are pleased to appoint you as a **Medical Clinical Coordinator (Trainee)** at this Institution purely on probation with the following terms and conditions.

- You will have to join the post within a week from the date of issue of this letter or within the time limit extended on your request by the Institute, failing which your appointment order will be treated as cancelled.
- 2 Your appointment has been made for a period of six months from the date of joining purely on probation. The probation period may be extended at the sole discretion of the Institute or your service may be dispensed with earlier either during the probation period or during the extended period of probation. You will continue to be on Probation without any increment till you are given confirmation letter by the Institute.
- 3 On completion of probation period satisfactorily, your appointment will be on contractual basis for a period of TWO YEARS which includes the probation period.
- 4 Your appointment will not be treated as confirmed employee, unless you are given confirmation letter by the Institute and the period would automatically expire after the completion of the said period, and there will be severance of relationship between you and the Institute.
- 5 You have to undergo special training for 3 months at the institute and during such training period, your pay will be Rs.25000/-(Rupees Twenty Five Thousand Only) per month. After completion of successful training satisfactory, your pay will be Rs.27500/-(Rupees Twenty Seven Thousand Five Hundred Only) per month. No other allowances of any kind will be admissible. You will be ordinarily given 10% yearly increment.
- 6 Group Health Insurance & other benefits would be given as per the rules of the Institute. EPF & Gratuity will be applicable as per the rules.
- 7 During probation period your services shall be liable for termination without any notice. No notice of termination is necessary on expiry of probation period or at the end of contractual period.
- 8 In view of the fact that you are working in Cardiac Institute it would be mandatory for you to give "two months" notice for getting relieved from the services for the Institute before leaving the job during the period of contractual appointment. Unless your resignation is accepted following proper formality, experience certificate and No Objection Certificate will not be issued. You will hand over the books, journal or any other property of the Institute to the concerned officer and produce no due certificate before you are relieved.

national 9.Does the nominated AB PMJAY team have doctor(s) engaged?

U. N. Mehta Institute of Cardiology & Research Centre

(Affiliated to B. J. Medical College, Ahmedabad) Civil Hospital , Asarwa, Ahmedabad - 380 016 Gujarat.

Phone : (079) 22682395, 22684220, 22684200 Fax : (079) 22682092 Email : unmicrc@gmail.com website : www.unmicrc.org

> No.Cardio/Appo/MCC (Trainee)/2017/D-12-31 Date: - 31.05.2017.

PAL-MA

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10. Does the nominated AB PMJAY team have a member from administration department?



1-1-10

1200004



U. N. Mehta Institute of Cardiology & Research Centre (Affiliated to B. J. Medical College, Ahmedabad) Civili Hospital, Asarwa, Ahmedabad - 380 016 Gujarat (India). Phone : (079) 22682395, 22684220, 22684200 Fax : (079) 22682092 email : unmicro@gmail.com website : www.unmicrc.org

> No.Cardio/Additional Charge/CMO/ 5-434 Date : 31/07/2013

Office Order

Dr.Kaushik Barot, Clinical Cardiologist at this Institute is given additional Charge of Chief Medical Officer (CMO), in addition to his present duties of Clinical Cardiologist at the Institute.

Dr.R.K.Patel Director

To, Dr.Kaushik Barot Assistant Resident Institute of Cardiology & Research Centre, Ahmedabad

Copy to :

- 1. Dept. of Administration
- 2. Accounts Manager
- 3. ARMO/Matron/Assistant Matron
- 4. Dept. of Cardiology/Cardio Vascular Thoracic Surgery /Anesthesiology
- 5. P.A. to Director
- 6. Personal File.





11. Does the hospital have AB PMJAY specific IEC materials near hospital entry and at prominent areas?







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13. Has hospital conducted any promotional activity (like camping) for spreading awareness regarding the AB PMJAY scheme?







14. Is hospital's scope of services mapped with hospital's Manpower/Human Resources?

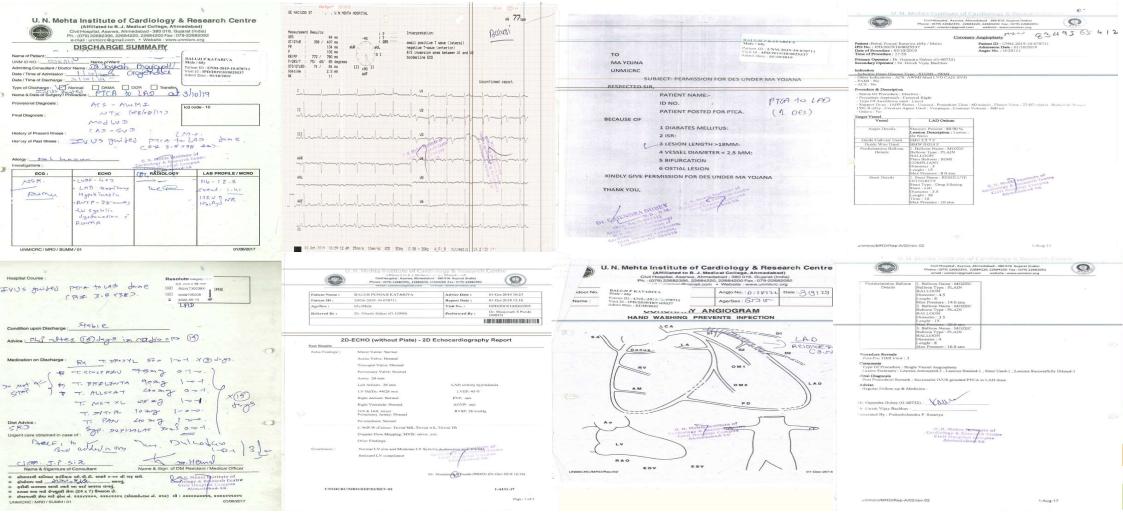


	<u> </u>	8 7 6 5	SNo Doctor Name	Highest Qualification	Doctor Registration No Ex	Experience (Vears)	S.No	Dector Name	Highest Qualification	Doctor Registration No	Esperience (Years)	S.No	Doctor Name	Highest Qualification	Doctor Registration No	Experience (Vears)
			1 Dr Jayesh Somabhai Prajapati	DM (Doctorate of Medicine)	17783	2	21 DrS	korgas Satth Raumal A.	i L Ch. (Master of Chiruzziae)	1134622	2	1	Dr Ramesh Dahyabhai Patel	MD (Doctor of Medicine)	11674	16
	ઉપલબ્ધ સુવિધાઓ		2 Dr Hasit Suresbihai Joshi	DM (Doctorate of Medicine)	19508	2	22 Dr.Au	ni kaasfika Milana ().	st. Ch. (Master of Chiruzziae)	1517	13	2	Dr Jigisha Chandrakant Pujara	MD (Doctor of Medicine)	10356	12
Y			art of an and 3 Dr Sibasis Shasikant Saboo	DM (Doctorate of Medicine)	56155	1	23 Dr.M	anik Viles Javartar).	LL Cla (Master of Chiruzziae)	400	1	3	Dr Ritesh Babulal Shah	MD (Doctor of Medicine)	11498	16
મુપર સ્પેશ્યાલ્ટી સુવિધાઓ બ્રાર્ડિયોલોજા	ડાચેગ્નોસ્ટીક સુવિધાઓ ● કાર્ડિયાક કેથલેબ	અન્ય સુવિધાઓ • એમ્બ્યુલન્સ સર્વિસીસ	ोरा clic 4 Dr Kanal Harishchandra Sharma	DM (Doctorate of Medicine)	15861	16			11 Ch. (Master of Chirazyine) DM (Doctorate of Masticine)	0605	2		Dr Kitesh Babulai Shan Dr Hemang Kiritkumar Gandhi	MD (Doctor of Medicine)	11498	10
કાર્ડિયો થોરાસીક એન્ડ વાસ્કયુલર સર્જરી	 લેબોરેટરી સર્વીસીસ પેથોલોજી - માઇક્રોબાચોલોજા 	• ફાર્મસી સર્વિસીસ આચુખાન	0412ci - 34 5 Dr Taruakumar Harishchandra Mada	n DNB (Diplomate of National Board)	16750	14		N	IM (Dockerale of Machines	3420	,	_				
કાર્ડિયાક એનેસ્થેસ્થા પિડીયાટ્રીક કાર્ડિયોલોજી	 રેડીચો ઇમેજીંગ સર્વીસીસ - એક્સ-રે - સોનોગ્રાકી 	● વ્યુટીશ્નલ કાઉન્સલીંગ ● રીસર્ચ ડિપાર્ટમેન્ટ		DM (Doctorate of Medicine)	23445	-	27 Dr.kasa	od Secretario blani Shakite 🔰	Dil (Doctorate n'Madirine)	3427	IJ	5	Dr Rajesh Motichandbhai Thosani	MD (Doctor of Medicine)	7386	11
પિડીચાટ્રીક કાર્ડિચાક સર્જરી	- સીટી સ્કેન - ન્યુકિલચર મેડિસીન	કેન્ટીન સર્વિસેસ	Red Red Williams						Dil (Doctorate el Madicine)	3/5	1	6	Dr Mrugesh Manilal Prajapati	MD (Doctor of Medicine)	15955	8
• ક્રિટીકલે કાર્ડિચાક કેર • કાર્ડિચાક ફિઝીચોથેરાપી એન્ડ રીઢંબીલીટેશન • કાર્ડિચાક ફિઝીચોથેરાપી એન્ડ રીઢંબીલીટેશન		મુખ્યમંત્રી		DM (Doctorate of Medicine)	1629311	1	39 DrGaj	enin Lashab Dobey 🔰 🕽	DA (Doctorate of Madrida et	3272	1	7	Dr Divyakant Kantilal Parmar	MD (Doctor of Medicine)	16039	8
	● ਟੀੇੇੇੇੇੇੇ ਟੀੇਟੇ ਸੀਖ ਟੇੇੇੇੇਟ) ● ਛੇੇੇਫਟੇੇਟ ਸੀਰੀਟੇਟੀਂ ੨	Ha fa	 Di Nojesi Kurtskani i Sugar 	DM (Doctorate of Medicine)	25769	5	N <mark>h</mark> is	njer Kunar Blatin 🔰	Dil (Doctorate d'Medicine)	214	ī	8	Dr Jigar Jashvantlal Patel	MD (Doctor of Medicine)	15878	8
	Scope of Services	💮 अस्.यै. योपना	9 Dr Sameer Dilip Rane	DM (Doctorate of Medicine)	103639	2	11 10	r Tebacia Acharya 🛛 🛛	DA (Dockenik a' Misisina)	603	1	9	Dr Jigar Hashmukhbhai Panchal	MD (Doctor of Medicine)	16271	8
SUPER SPECIALTY SERVICES DIAGNOSTIC SERVICES		SUPPORT SERVICES , , , , , , , , , , ,)	- राजुरुधी II Dr Jigaeh Vijnytumar Kothari योपना	M. Ch. (Master of Chirurgiae)	19429	16	32 Dr Vehal	Seceladuatra Sharma 🛛	DA (Doctorate of Madicine)	7941	1					8
• Cardiology	Cardiac Cath Lab Laboratory Services	• Ambulance Services • Pharmacy Services		M. Ch. (Master of Chirurgiae)	19413	8	33 Dr Tru	she Probladas Geijer DNE	B (Dipionate of National Board)	1572	В	10	Dr Bharat G Makwana	MD (Doctor of Medicine)	14668	1
Cardio Thoracic & Vascular Surgery Cardiac Anesthesia	-Pathology – Microbiology	Nutritional Counselling	Dr Vishal Shrikumar Agramal	M. Ch. (Master of Chirurgiae)	23449	3	34 Dr Kina	reh Administrator Barra D.	denklamer Bern 31 Ch. (Matte ef Clerogine) 2993		ŝ	11	Dr Sayeedahmed Y Vohra	MD (Doctor of Medicine)	22670	4
Paediatric Cardiology Paediatric Cardiac Surgery	Radio-Imaging Services -X-Ray - Sonography	• Research Department ୍ୟୁର୍ବହାର • Canteen Services ସା ନାୟ		M. Ch. (Master of Chirurgiae)	24738	6						12	Dr Deepal Vitthalbhai Prajapati	MD (Doctor of Medicine)	19979	6
Critical Cardiac Care ECG		(33 % H	(nid and)	M. Ch. (Master of Chirurgiae)	57061	3						13	Dr Visharad C Trivedi	MD (Doctor of Medicine)	19137	6
Cardiac Physiotherapy & Renabilitation	Echo (2D / 3D / 4D) TMT (Tread Mill Test)	(0.5 H (0.5 H	(wiel 2000)	M. Ch. (Master of Chirurgiae)	43325	2		ware to	Mar Denser	Doctor Registration	T-1-	14	Dr Alpesh C Sarvaia DM (Doctorate of		24845	6
ત્રી નીચે દર્શાવેલ સુવિધાઓ	Holter Monitoring following services are not available in th		shau)	M. Ch. (Master of Chirurgiae)	2003062312	5 52	io Doctor Nam	e Highest Q	Highest Qualification		Experience (Years)	15	Dr Hasmukh N Patel	Ikh N Patel DM (Doctorate of Medicine)		6
નારો દશાવલ સુવધાઓ આ સંસ્થામાં ઉપલબ્ધ નથી		ance Imaging)	diaz on alt 17 Dr Virek Ashekashandra Wadhava	M. Ch. (Master of Chirurgiae)	55335	5		1000 0.444.41	BS (Bachelor of Medicine and Bachelor of		2000	16	Dr Sunilkumar Nareshbhai Ninama	MD (Doctor of Medicine)	18609	7
 એમ.આર.આઇ. કાર્ડિયાક રોબોટીક સર્જરી 	a Linka Curaoni	2)gool2 (866.94		M. Ch. (Master of Chirurgiae)	55158] 4	Dr Jil Virang D	arji .	nêmeme ann paeneme ni Lêfelâ)	36778	13	17	Dr Imelda Vidyarthi Jain	MD (Doctor of Medicine)	8509	7
● હાર્ટ ટ્રાન્સપ્લાન્ટ			19 Dr C Ananthanarayanan	M. Ch. (Master of Chirurgiae)	55349	Ĩ.	Dr Sonal Javesh	hhai VBBS (Bachelor of V	ledicine and Bachelor of	745259		18	Dr Nirav Parikh	MD (Doctor of Medicine)	12868	6
		An '	20 Dr Ketav Tuchar Lakhia	M. Ch. (Master of Chirurgiae)	21391	6	Patel		rifeld)	35183	ß	19	Dr Jigar Surti	MD (Doctor of Medicine)	13751	3



15. Do the hospitals maintain proper medical records maintained for AB PMJAY patients?

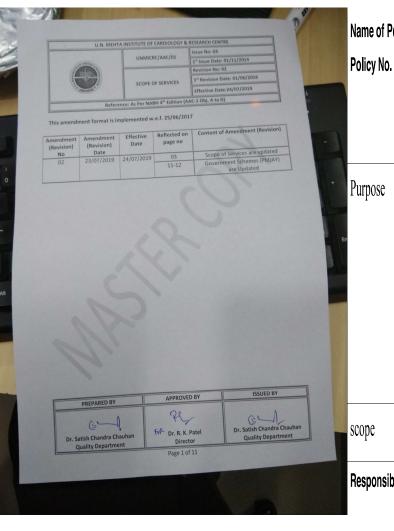


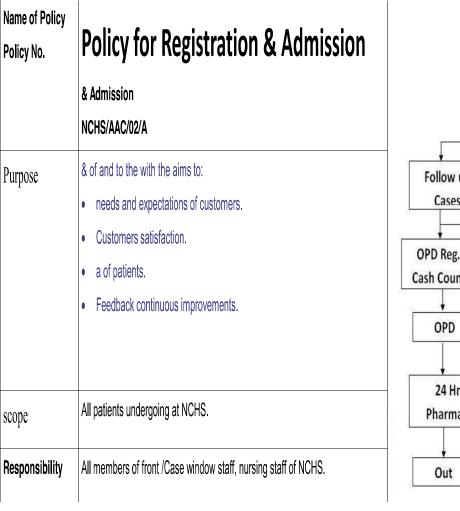




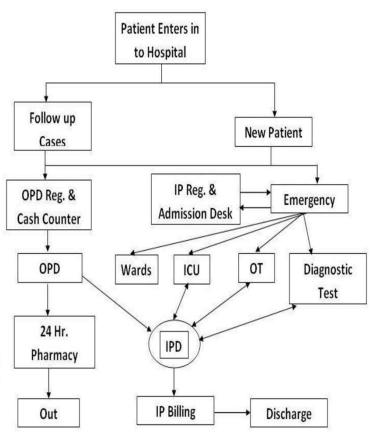
16. Is AB PMJAY claim process documented in the hospital's policies?







PATIENT FLOW IN THE HOSPITAL





17. Does the hospital charge any extra money from AB PMJAY beneficiaries?









national health authority 18. Are the deployed staff members trained for HEM portal?



19. Are the deployed staff members trained for TMS portal?

20. Are the deployed staff members trained for BIS portal?



21. Does the hospital maintain proper records for AB PMJAY referred beneficiaries?



_	 	IPD/2019/					HIRALAL MANGILA					01/04/197	Cardiology		.	WARD NO-	TARAKHE			MADHYA	OTHER	MADHYA	
1	APRIL	04/00090 19	2019-04- 025045	01-04-19	01-04-19	NEW IPD	L PRAJAPAT I	Male	49y	40Y - 60Y	ADULT	0	Unit - 2	Married	Gujarati		DI	Jaora	Ratlam	PRADESH	STATE	PRADESH	INDIA
2	APRIL	IPD/2019/ 04/00090 26		24-07-18	01-04-19	FOLLOW UP	VANITABE N BALKISHA N NORA	Female	40y 8m	40Y - 60Y	ADULT	24/07/197 8	Cardiology Unit - 1	Married	Gujarati	585/3691, G.H.B.,BA PUNAGAR	AHMEDAB AD	AHMEDAB AD	AHMEDAB AD	GUJARAT	GUJARAT	GUJARAT	INDIA
3	APRIL	IPD/2019/ 04/00090 28	UNM- 2019-03- 021286	18-03-19	01-04-19	FOLLOW UP	SHAKARIB EN BHULESH WARBHAI DARJI	Female	70y	>= 60Y	ADULT		Cardiology Unit - 2	Widow	Gujarati	NR. BAL MANDIR	kankanol	HIMATNA GAR	SABARKA NTHA	GUJARAT	GUJARAT	GUJARAT	INDIA
4	APRIL	IPD/2019/ 04/00090 53	UNM- 2019-04- 025122	01-04-19	01-04-19	NEW IPD	MANJULA BEN MAHESHB HAI JADAV	Female	52y	40Y - 60Y	ADULT	01/04/196 7	Cardiology Unit - 2	Married	Gujarati	B/H RAILWAY CROSSING , NEW CHAMUN DA SOC- 36, NR. NAVRANG HIGH SCHOOL , JAGATPUR ROAD, CHANDKH EDA		AHMEDAB AD	AHMEDAB AD	GUJARAT	GUJARAT	GUJARAT	INDIA
5	APRIL	IPD/2019/ 04/00090 63		16-03-19	01-04-19	FOLLOW UP	MANGILA L RAMLALJI DHANGAR	Male	56y	40Y - 60Y	ADULT	16/03/196 3	CVTS Unit - 1	Married	Hindi	-	SARSOD	Daloda	Mandsaur		OTHER STATE	MADHYA PRADESH	INDIA
6	APRIL	IPD/2019/ 04/00090 68	UNM- 2019-04- 025070	01-04-19	01-04-19	NEW IPD	GOPAL RODUJI SURYAVA NSHI	Male	36y 9m	18Y - 40Y	ADULT	05/06/198 2	Cardiology Unit - 2	Married	Gujarati	-	RAHIMGA RH	Sitamau	Mandsaur		OTHER STATE	MADHYA PRADESH	INDIA
7	APRIL		UNM- 2019-04- 025095	01-04-19	01-04-19	NEW IPD	PUSHPAB EN PRAKASH BHAI DHOBI	Female	42y 3m	40Y - 60Y	ADULT	01/01/197 7	CVTS Unit - 1	Married	Gujarati	BIHAND SANSAD BHAVAN	MANDSA UR	Mandsaur	Mandsaur		OTHER STATE	MADHYA PRADESH	INDIA
8	APRIL	IPD/2019/ 04/00090 85	UNM- 2019-03- 016731	01-03-19	01-04-19	FOLLOW UP	NATVARL AL MOHANL AL SOLANKI	Male	69y 8m	>= 60Y	ADULT	07/07/194 9	CVTS Unit - 2	Married	Gujarati	OD VAS,BUKD I ROAD	PATAN	PATAN	PATAN	GUJARAT	GUJARAT	GUJARAT	INDIA
9	APRIL	IPD/2019/ 04/00091 07		01-04-19	01-04-19	NEW IPD	RASIKBHA I MOHANB HAI MAKWAN A	Male	55y	40Y - 60Y	ADULT	01/04/196 4	Cardiology Unit - 2	Married	Gujarati	-	BAHADUR PUR	PALITANA	BHAVNAG AR	GUJARAT	GUJARAT	GUJARAT	INDIA



22. Number of AB PMJAY beneficiaries referred to AB PMJAY hospitals in last 6 month





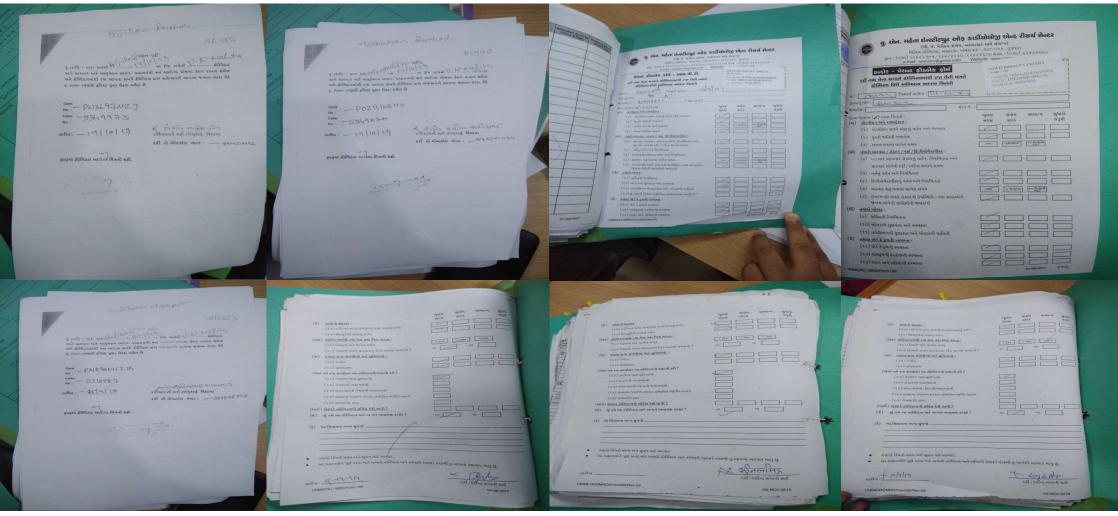
23. Number of AB PMJAY In-Patient Department (IPD) census for last 6 months





24. Does the hospital collect feedback during discharge from AB PMJAY beneficiaries?





Anational health authority Links to Achieve AB PM-JAY Bronze / Silver / Gold Quality Certificate:-



- 1. <u>http://www.pmjay.qcin.org/tools</u>
- 2. http://www.pmjay.qcin.org/assets/img/nha-img/docs/Bronze%20Quality%20Certificate%20Standards.pdf
- 3. <u>http://www.pmjay.qcin.org/assets/img/nha-img/docs/Guideline%20for%20How%20to%20Achieve%20Bronze%20Quality%20Certificate.pdf</u>
- 4. <u>http://www.pmjay.qcin.org/assets/img/nha-img/docs/Guideline%20for%20Self-</u> <u>Assessment%20Quality%20-%20Checklist_V2.pdf</u>
- 5. <u>http://www.pmjay.qcin.org/assets/img/nha-img/docs/Silver%20Quality%20Certificate.pdf</u>
- 6. http://www.pmjay.qcin.org/assets/img/nha-img/docs/Tech%20FAQs%20for%20bronze%20certificate.pdf

7. <u>http://www.pmjay.qcin.org/assets/img/nha-</u> img/docs/Tech%20FAQs%20for%20already%20certified%20Hospitals.pdf





THANKS

"Want your support for Improvement"

