

DIRECT REGISTRATION FOR NON PMJAY BENEFICIARIES

1. Login as PMAM/Medco where the user (PMAM/Medco) has a provision to click on 'Non PMJAY Registration' on the left side bar. Upon clicking, patient registration form will be displayed where the user (PMAM/Medco) has to fill all the mandatory details of the beneficiary and upload the patient photo as shown in Figure1.

The screenshot displays the 'Patient Registration' form within the 'PMJAY - Transaction Management System' interface. The form is divided into several sections: 'Registration Details', 'Communication Address', and 'Hospital Details'. The 'Registration Details' section includes fields for Name, Gender (Male, Female, Transgender), Contact No, Year Of Birth, and Age (Y, M, D). The 'Communication Address' section includes fields for Address, State, District, Block/ULB, Village, City/Town, and Pin code. The 'Hospital Details' section includes fields for Hospital and Date of Registration. A 'Register' button is visible at the bottom right of the form. A note at the bottom states: 'Note : Registering this patient means that you have taken the patient consent as per NHA data privacy Policy and Aadhar Act incase of Biometric Verification of the patient. Click here to download , Data privacy Policy'.

Figure1

2. On clicking 'Register through OTP', a pop up should be displayed asking for the OTP to enter which was sent to the mobile number given in "Communication Address" in the "Patient Registration form" as show in following figure 2

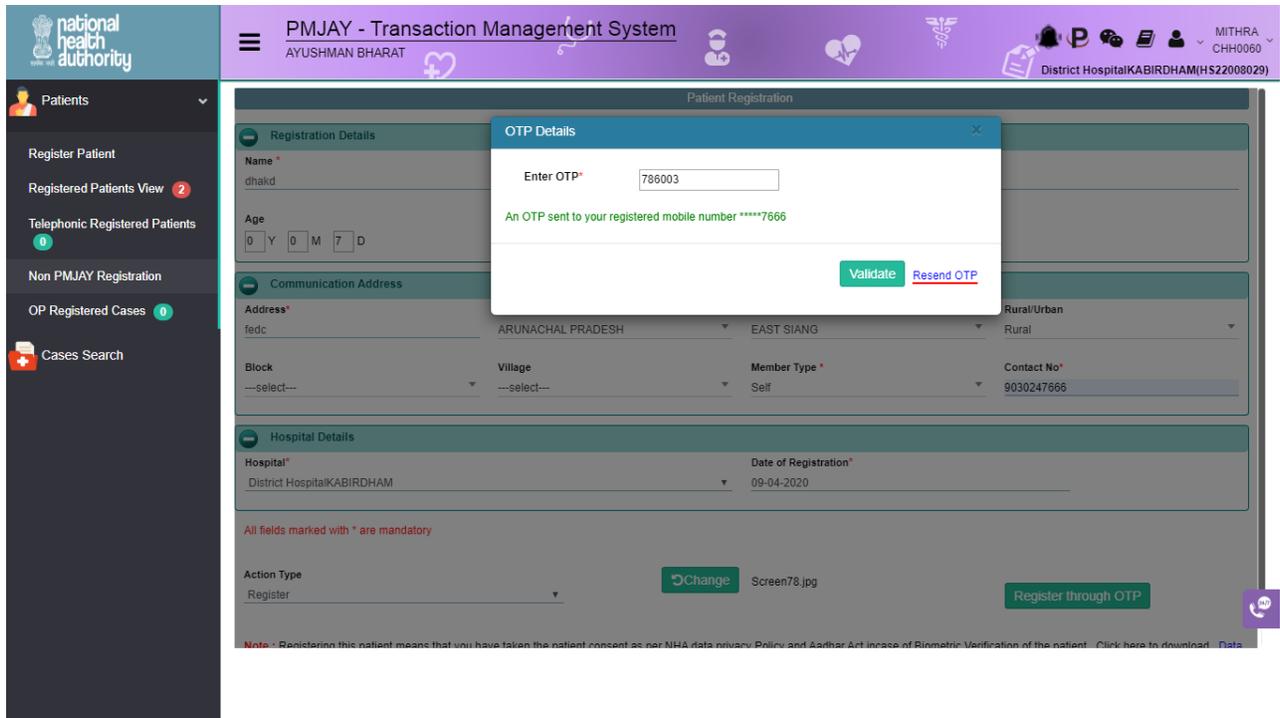


Figure 2

After entering correct OTP, user should select “Validate” option. Once user clicked “Validate”, OTP should be verified successfully and Registration ID should be generated as shown in following figure 3

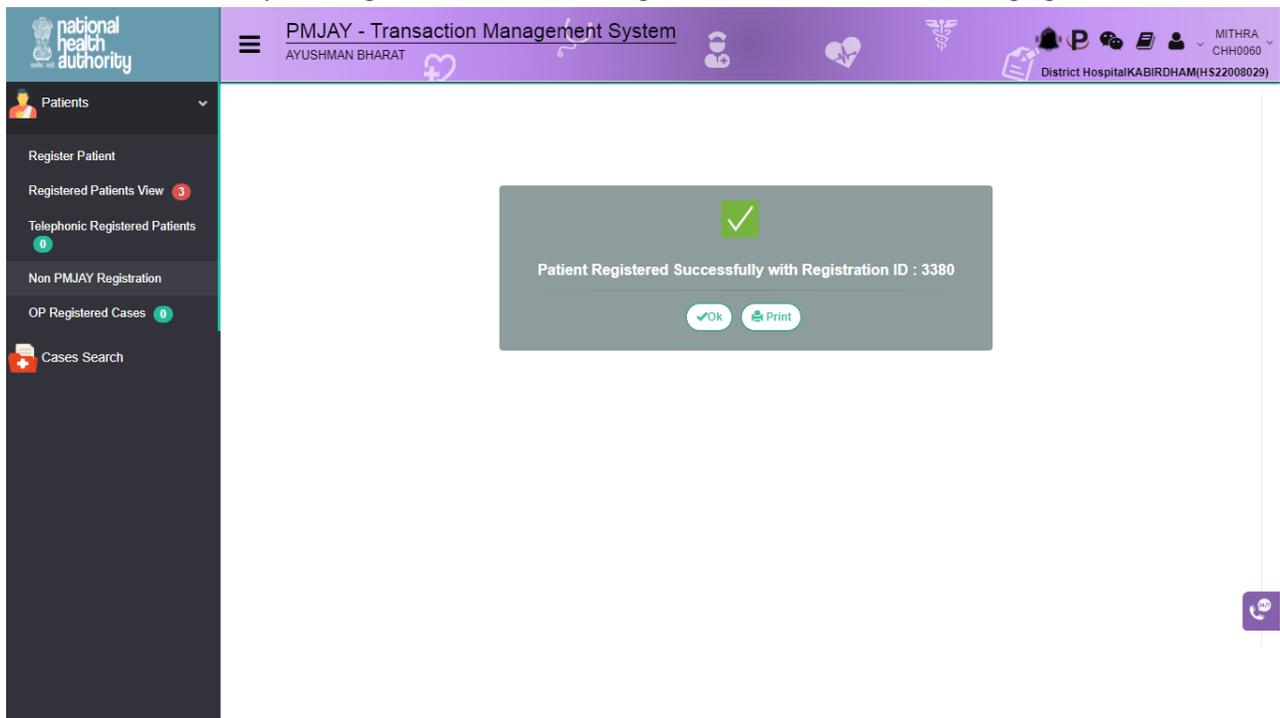


Figure 3

Note: In the “View Registered Patients” page, all the Non PMJAY Beneficiary registrations shall be highlighted in blue color as shown in following figure 4

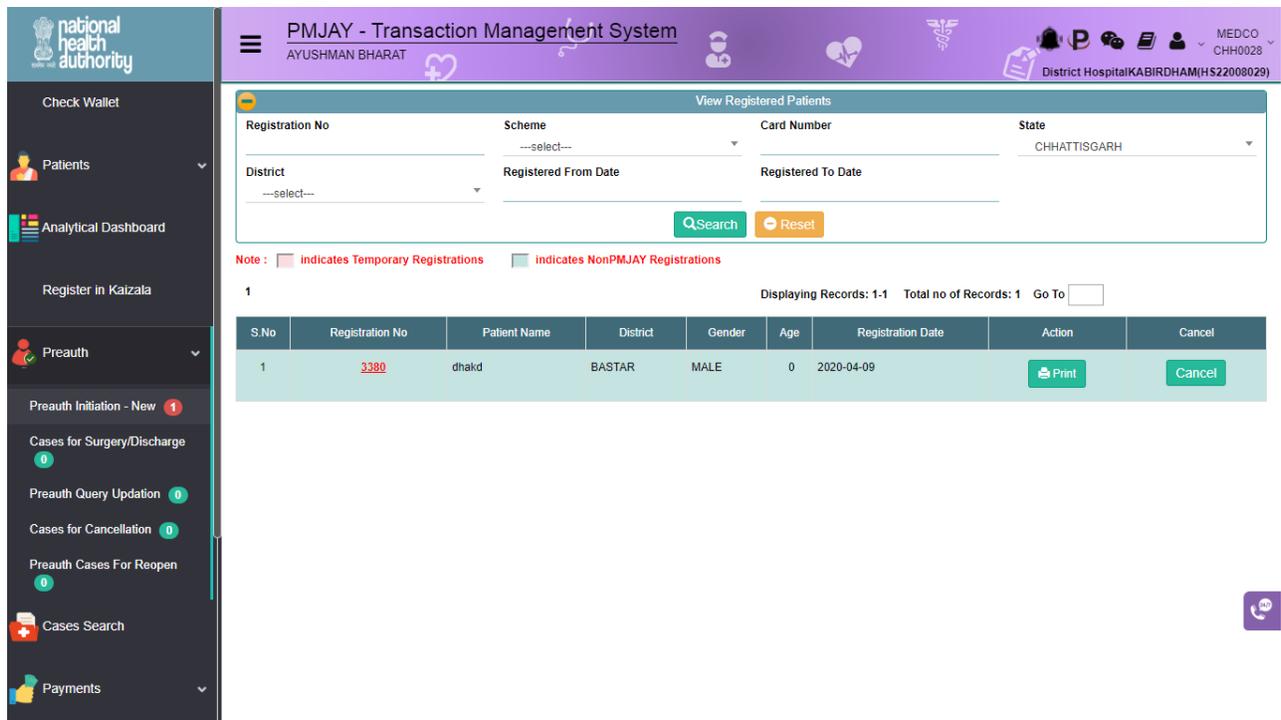


Figure 4

For Non PMJAY registrations, a tag shall be shown in the Registration and Patient details as shown in following figure 5

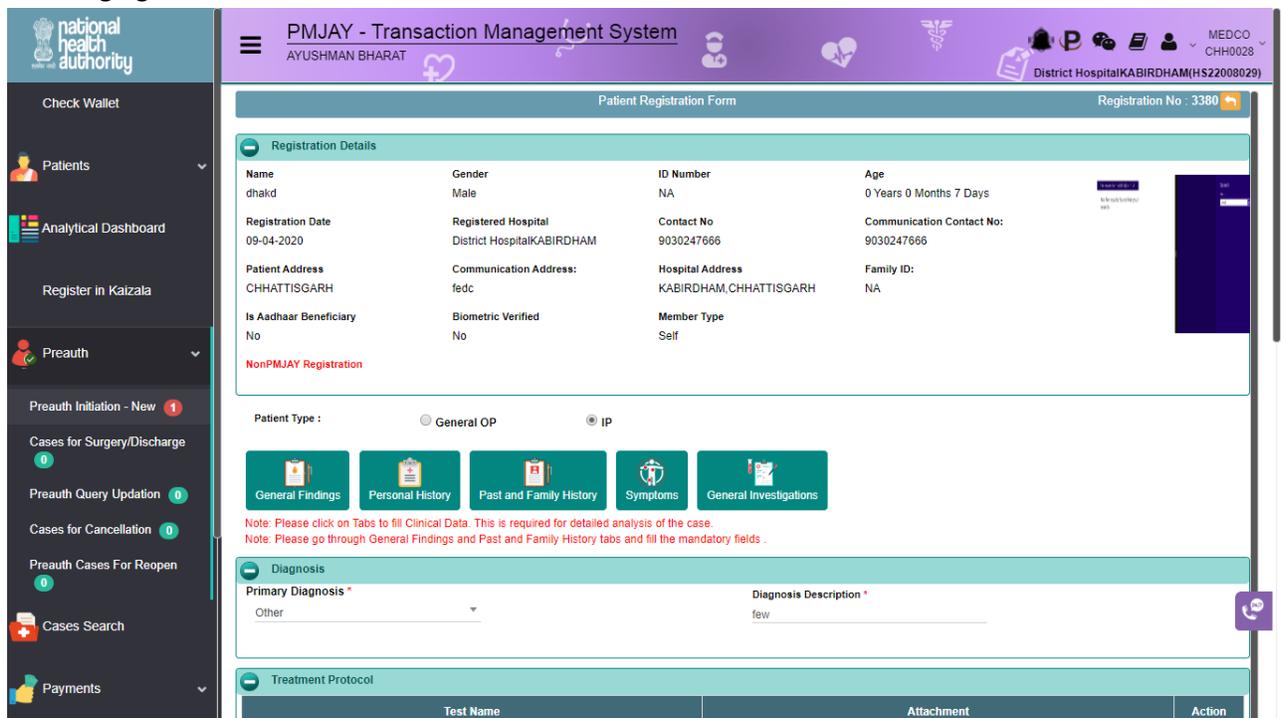


Figure 5

3. Once the patient gets registered, the user (Medco) has a provision to click on a particular registration id (preauth → preauth initiation) for further processing. Here, the user needs to select the patient type as IP and enters the diagnosis details, treatment protocol and admission details as shown in Figure6.

For Example, if for COVID 19, user needs to select the specialty as ‘infectious diseases’ and corresponding procedures will be displayed in the drop down as shown in below screen shot:

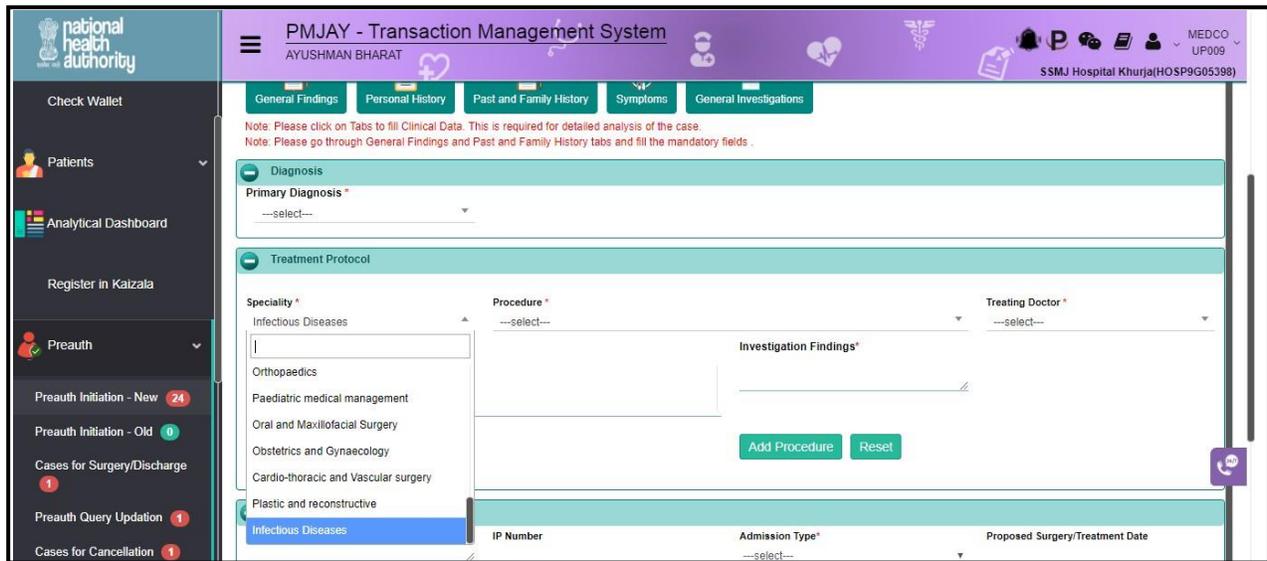
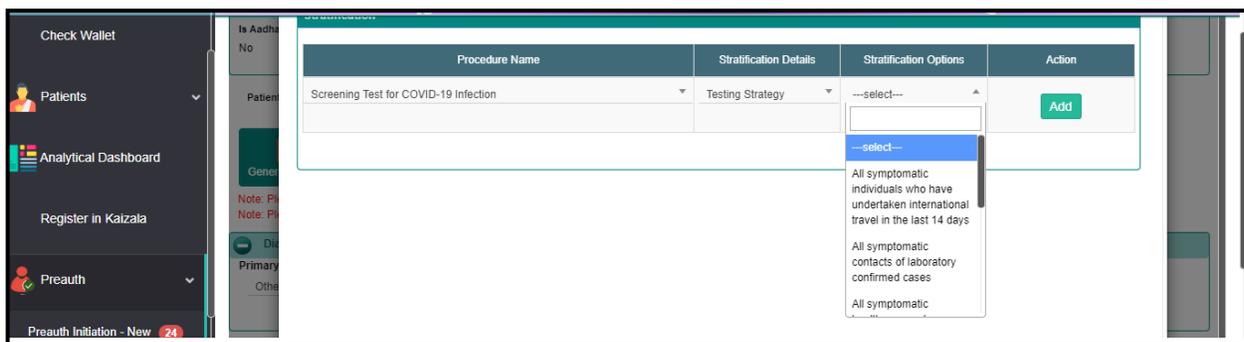


Figure6

4. Once the procedure details are captured in the system by Medco, stratification details (if the selected procedure mandates the stratification) needs to be updated as shown in below screen shot.



Stratification Screen

5. Upon capturing the diagnosis and treatment protocol, the user will enter the admission details by attaching the mandatory documents like patient photo and patient ID proof and submits the preauthorization form as shown in Figure7.

Admission Details

Initial Assessment*	IP Number	Admission Type*	Proposed Surgery/Treatment Date
TEST		Planned	
Remarks	Patient Diagnosed by*	Doctor Name*	Admission Date *
	MEDCO	UP MEDCO	07-04-2020
Procedure Consent *	Medico Legal Case,If any *		
<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No		

Note :

- 1.Please click on Stratification/Implant Icon in Action Column for updating Stratification/Implant details
- 2.Total Amount will be displayed only after adding Implants / Stratification if applicable

Action Type

Initiate Pre-auth

Submit Add/View Attachments Add/View Data Anamoly Attachments

Note:

Insurance Wallet Amount: Rs 0
Scheme Wallet Amount: Rs 500,000

Figure7

6. On clicking 'initiate preauth', a message 'preauthorisation has been initiated successfully' as shown in Figure8.

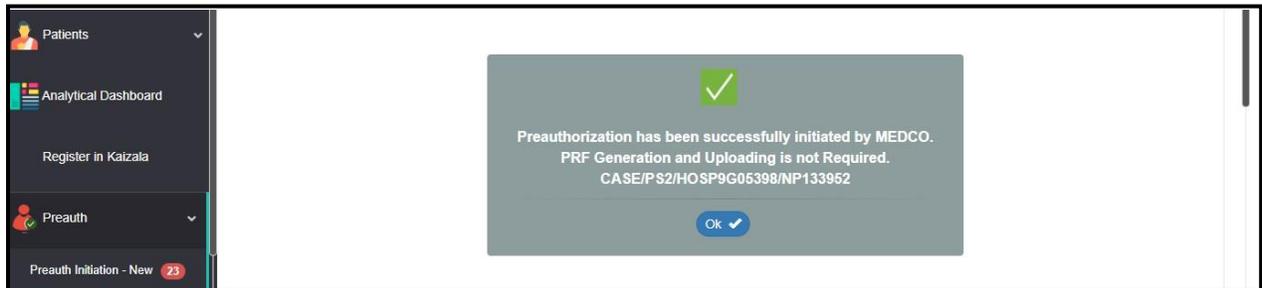


Figure8

7. Login as preauth panel doctor (PPD) where the user (PPD) has a provision to click on a particular 'case no' for further processing as shown in Figure9.

Navigate to COVID Tests → Preauth Updation(Covid) tab

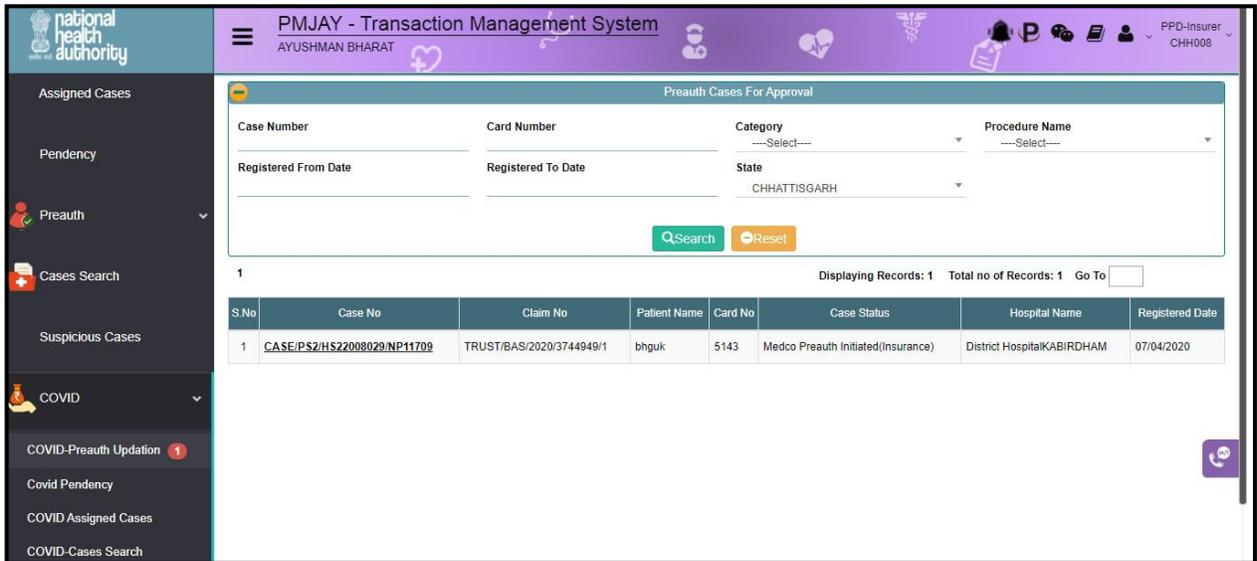
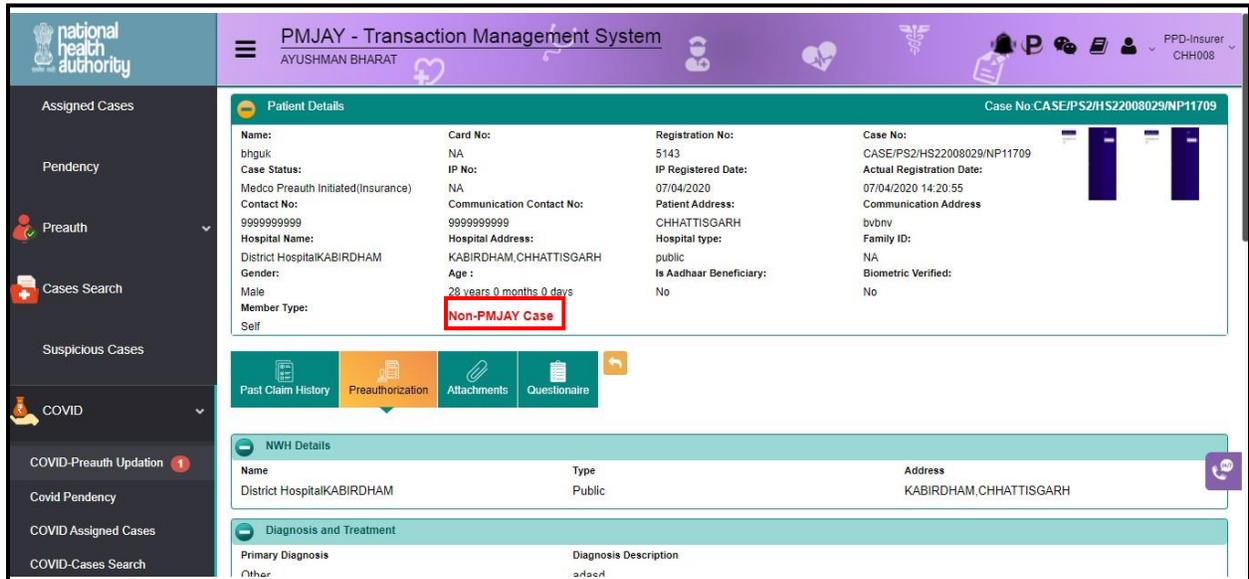


Figure9

- Upon clicking on the case no. a page will be displayed where the user (PPD) has a provision to approve/reject/send to field verification/raise query/assign the case as shown in Figure10.

NOTE: For Non PMJAY beneficiaries, the case will be tagged as shown in below Figure for identification.

Figure10



- Once the case is approved, a message 'preauthorisation has been approved' will pop up as shown in Figure11.

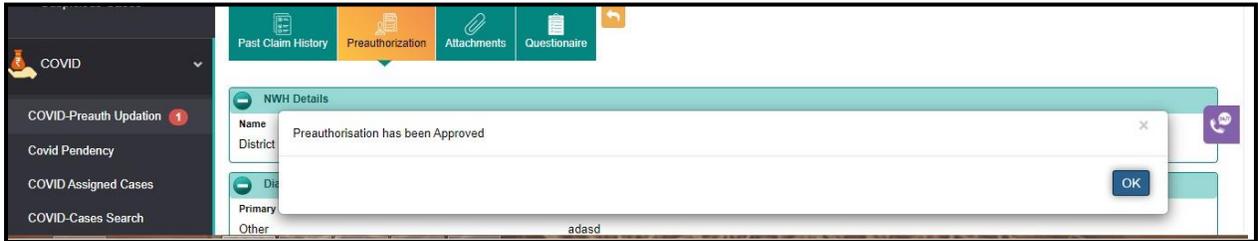


Figure11

- Once the preauthorization request is approved by PPD, Medco has a provision to select the COVID case and raise a claim by bypassing the discharge process as shown in Figure12.

NOTE: For Non PMJAY Beneficiaries, Discharge step is not applicable

Navigate to COVID → COVID –Claim Initiation

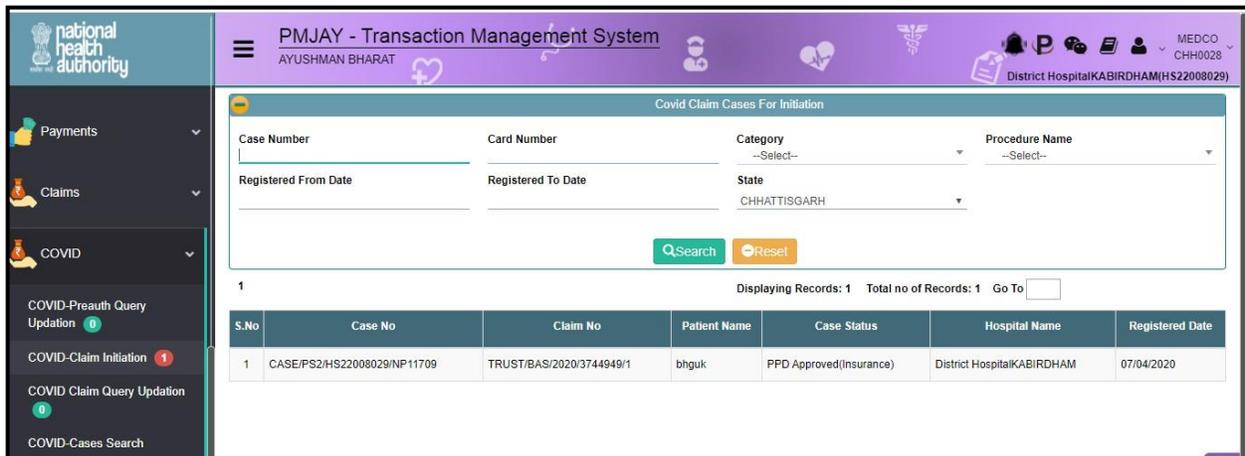


Figure12

- Here, upon clicking on the 'case no.' MEDCO has a provision to update the Covid Test Results , Lab Name, and mandatory attachment in the Claim initiation page as shown in the below Figure13.

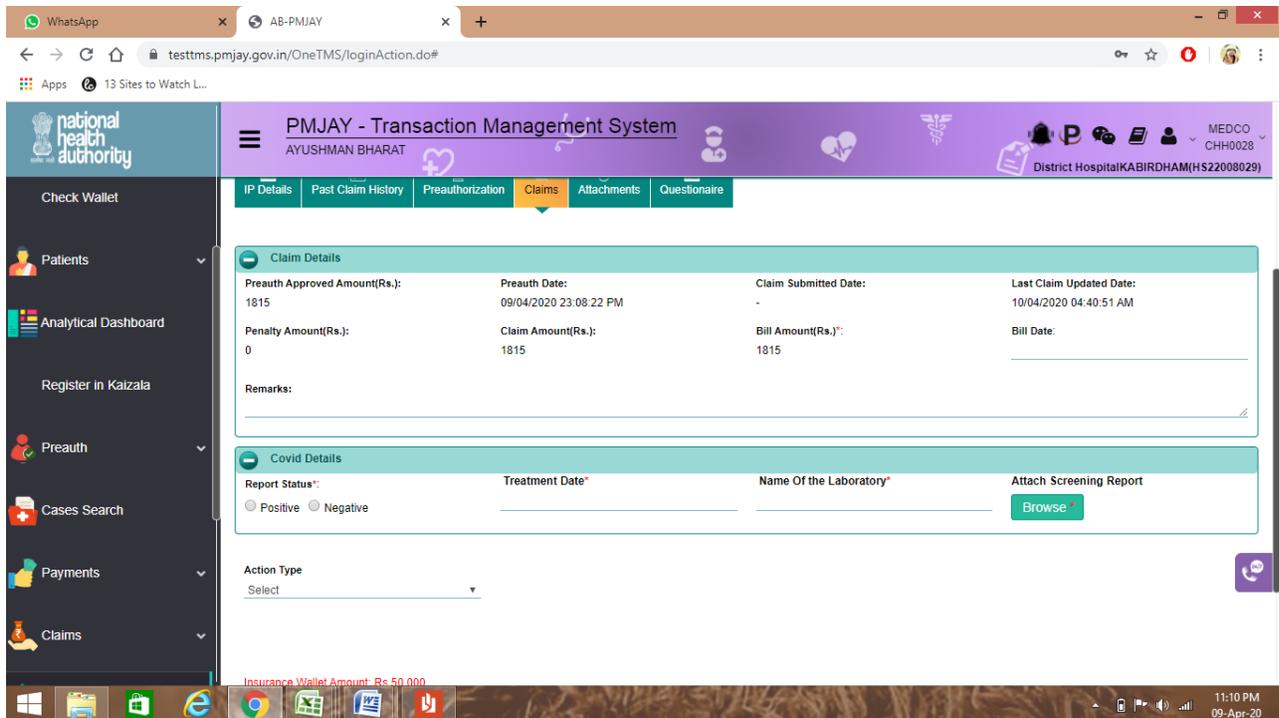


Figure13

In Covid Details table, user has to select the "Report Status" as Positive /Negative.

- If the Procedure selected during Preauthorization is "Screening test for COVID 19 infection" and "Report Status" is "Positive" then MEDCO should enter the details of immediate "Confirmed Report Status" as shown in following figure 14
- If the Procedure selected during Preauthorization is "Test for confirmation of COVID 19 infection" and "Report Status" is "Negative" then MEDCO can continue with the "Treatment Date", "Name of Laboratory and Attachments to initiate Claim

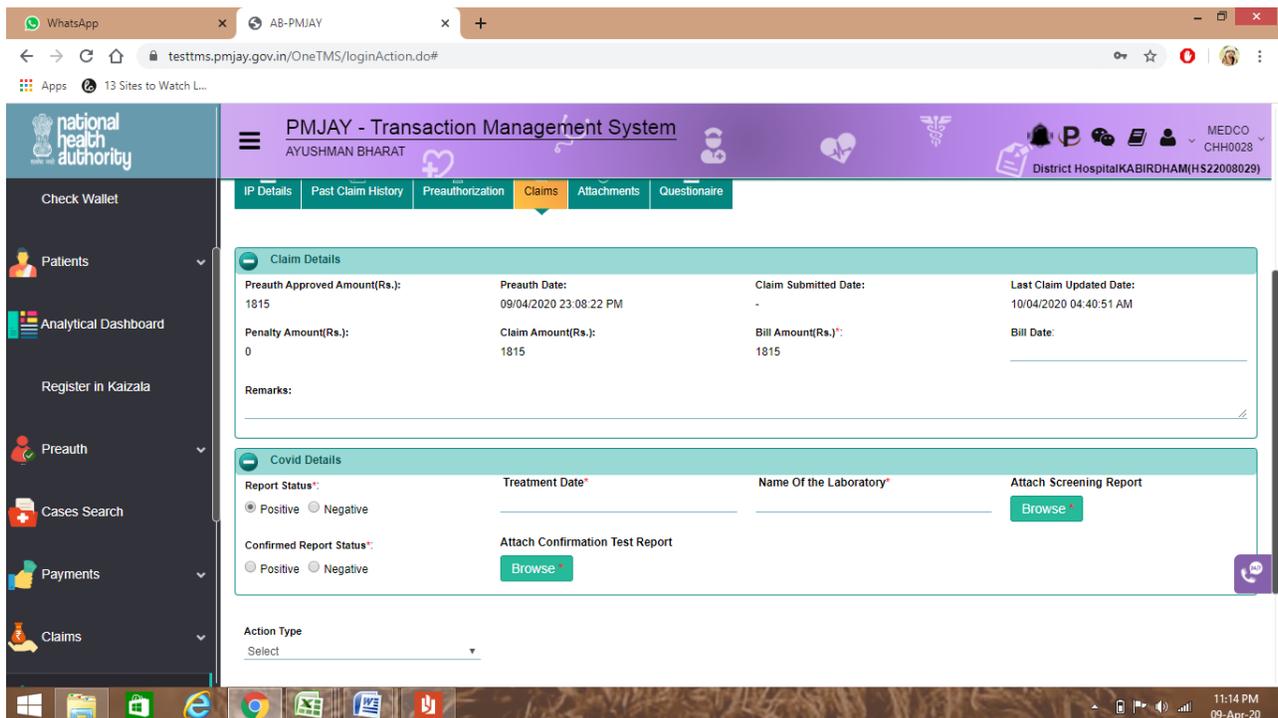


Figure 14

12. Upon giving all the mandatory details, Medco can initiate claim. On clicking 'initiate claim', a message 'claim has been successfully initiated by Medco as shown in Figure15.

The screenshot displays the PMJAY - Transaction Management System interface. The top header includes the National Health Authority logo, the system name, and user information for MEDCO CHH0028 at District Hospital KABIRDHAM. The main content area is titled 'Patient Details' and shows the following information:

Name:	Card No:	Registration No:	Case No:
bhguk	NA	5143	CASE/PSZ/HS22008029/NP11709
Case Status:	IP No:	IP Registered Date:	Actual Registration Date:
FPD Approved(Insurance)	NA	07/04/2020	07/04/2020 14:20:55
Contact No:	Communication Contact No:	Patient Address:	Communication Address
9999999999	9999999999	CHHATTISGARH	bvbnv
Hospital Name:	Hospital Address:	Hospital type:	Family ID:
District HospitalKABIRDHAM	KABIRDHAM,CHHATTISGARH	public	NA
Gender:	Age :	Is Aadhaar Beneficiary:	Biometric Verified:
Male	28 years 0 months 0 days	No	No
Member Type:	Non-PMJAY Case		
Self			

Below the patient details, there is a navigation bar with options: IP Details, Past Claim History, Preauthorization, Claims (highlighted), Attachments, Questionnaire, and Downloads. A modal window titled 'Claim Details' is open, displaying the message: 'Claim has been successfully initiated by MEDCO'. The modal also shows 'Preauth: 1650' and 'Penalty: 0', with an 'OK' button at the bottom right.

Figure15