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Circular

To

All Superintendents of AB PM-JAY-KASP Empanelled Private Hospitals

Sub: SHA –KASP-PMJAY Scheme – Inclusion of Covid-19 Testing and Timelines for Claim Adjudication – reg.

Ref:

1. NHA OM No. S-12017/40/2019 on Timelines for addressing various components of Claim Adjudication Dated 25/05/2020
2. Revised guideline on covid19 testing and quarantine/ isolation - No/31/F2/2020/health dated 3rd June 2020
3. G.O.RtNo.1236/2020/H&FWD on covid 19 testing rates fixed dated 02/07/2020
4. G.O.Rt No.1403/2020/H&FWD on Rapid Antigen Test for Covid-19 Dated 31/07/2020

Kind attention to the references cited.

It is observed that the Empanelled Private hospitals under the AB PM-JAY-KASP need clarifications regarding the COVID-19 Testing and Timelines for addressing various components of Claim Adjudication. The guidelines regarding the same are given below for a standardised documentation in the claim management.

Covid 19 Testing through Private Empanelled Health Care Providers (EHCP) under AB PM-JAY-KASP

- Laboratories/hospitals need to follow state guidelines and ICMR guidelines
- Government's vision is to ensure access for testing to all eligible individuals in the State. For that a reduction in overall test price is essential.
- The criteria for hospitals and laboratories to conduct rapid antigen test for COVID-19 were issued, as instructed by ICMR. Also, Government have granted permission to Private Laboratories approved for Antigen testing by fixing the cost for those Private Laboratories /

Private Hospitals. The ICMR have instructed State Governments to decide permissions for rapid antigen testing facilities

- As per the revised guideline on COVID-19 issued by H&FW, Government of Kerala, it is mandated to test for COVID-19 for all the patients posted for elective surgeries. The private EHCP can block COVID Test packages as an ADD ON to elective surgery packages.

Timelines for addressing various components of Claim Adjudication for Private Empaneled Health Care Providers (EHCP) under AB PM-JAY-KASP

- National Health Authority has approved the issue of guidelines related to the Timelines for addressing various components of Claim Adjudication for Private Empaneled Health Care Providers (EHCP) under AB PM-JAY-KASP. The Turn Around Time (TAT) is attached for the reference (Annexure-1).
- Where existing contractual obligations are not as per TAT placed in the Annexure-1, the SHA may decide the same as per extant contractual clauses.
- The Guidelines are applicable with prospective effect from 18th may 2020 vide this NHA OM No. S-12017/40/2019.

SN	Activities	TAT	Action
1	Pre-Auth initiation after Patient Registration (By EHCP)	24 Hrs post registration	<ul style="list-style-type: none"> • Auto rejection after 24 hrs. • New registration shall be initiated once rejection due to non-initiation pre-authorizations
2	TAT for Pre-authorization Request	6 Hrs (as per threshold set in TMS)	Auto approval after 6 hours (working hours)
3	Response on PPD Query (By EHCP)	24 Hrs	<ul style="list-style-type: none"> • Reminders after 24th hour, 48 hours, Auto reject after 72 hours due to non-submission of PPD Query. • The rejected claim can be revoked by SHA on receiving proper justification from EHCP post 72 hours. Reference shall be updated for Claims Adjudication manual in EHCP contract
4	Claim submission after Discharge (By EHCP)	To submit ASAP but not later than 7 days post discharge. above 7- up to 21 days with SHA's written approval, beyond 21 days - not admissible	<ul style="list-style-type: none"> • First auto Reminders would be sent after 1st day & 3rd day and final auto reminder would be sent after 5th day of Discharge. • Claim beyond 7 days will move to SHA bucket. For reconsideration upto 21 days, medco shall raise reconsideration request quoting reasons for delay • SHA will approve or reject reconsideration request
5	Response on CPD Query (By EHCP)	To submit ASAP but not later than 7 days	<ul style="list-style-type: none"> • First Auto reminder after 1 days, 3 days and Auto reject after 7 days due to non-submission of response to CPD Query. • The rejected claim can be revoked by SHA after receiving proper justification from EHCP post 7 days.
6	TAT for Claim payment	15 days within the state and 30 days for Inter-state (portability)	No change. Present practice to continue.

SN	Notes
1	In case of Private EHCP'S relaxation will be provided on the TAT for technical reasons beyond control of the stakeholders
2	In case of Public EHCP'S these timelines may be relaxed by SHA as per their experience

Yours faithfully,



Executive Director

Copy to – 1) DPCs, SHA, All districts.