



TRAINING REPORT FOR THE MONTH OF DECEMBER 2021 STATE HEALTH AGENCY KERALA

As a part of Capacity building activity, we have given a detailed proposal to NHA on our monthly training calendar with the agenda points and the same have got approved by the NHA. Below mention are the trainings conducted this month as per the approved plan.

Sl. No.	Training Programme Name	Date & Time	Agenda	Participants	Training given by
1	Medical Audit Foundations	01.12.2021 03.30 AM	Medical Audits- Key concepts, Need and objectives, basic principles, Methodology, Dos and Don'ts, Use Cases from PM-JAY, how to identify cases for audit, Addressing state challenges in medical audit, feedback on previously audited cases	SHA & TPA Teams 34 Participants	SHA & World bank
2	Field Investigation and Mortality Audits	02.12.2021 03.30 PM	Field Investigation- Methodology, Dos and Don'ts, Mortality Audits: How to conduct mortality audit, use cases from PM-JAY, addressing state challenges in mortality audit, feedback on State Mortality audit reports, Hands on session	SHA & TPA Teams 34 Participants	SHA & World bank
3	Strengthening Grievance redressal system	02.12.2021 04.30 PM	Grievance redressal system key constructs, addressing root cause, quality redressal, system and policy level changes required to be made to reduce grievances	SHA & TPA Teams 34 Participants	SHA & World bank
4	Strengthening Grievance redressal system	03.12.2021 03.30 PM	Grievance redressal system key constructs, addressing root cause, quality redressal, system and policy level changes required to be made to reduce grievances	SHA & TPA Teams 30 Participants	SHA & World bank
5	Capacity Building Training Programme by ASCI	04.12.2021 03.30 PM	Health Analytics (2nd Session)	SHA Teams 6 Participants	SHA & ASCI

6	Capacity Building Training Programme by ASCI	07.12.2021 03.30 PM	Health Analytics (2nd Session)	SHA Teams 6 Participants	SHA & ASCI
7	Capacity Building Training Programme by ASCI	08.12.2021 03.30 PM	Current Health Scenario	SHA Teams 19 Participants	SHA & ASCI
8	Capacity Building Training Programme by ASCI	09.12.2021 03.30 PM	Current Health Scenario	SHA Teams 7 Participants	SHA & ASC
9	Performance monitoring - ISA	14.12.2021 03.30 PM	SLAs and KPIs for ISAs, productivity and manpower requirements, guidelines, tools for monitoring, demo of IMPACT portal and dashboards, gaps in current performance, analytical review of existing performance trends, corrective action for below acceptable performance levels	SHA Teams 22 Participants	SHA & World bank
10	Performance monitoring - network hospitals	15.12.2021 03.30 PM	SLAs and guidelines for hospitals - public and private, monitoring tools - RADAR and IMPACT dashboards, analytical review of existing data and trends, aberrations and gaps in performance, corrective action for below acceptable performance	SHA Teams 22 Participants	SHA & World bank
11	Recap and important actionable	17.12.2021 03.30 PM	Summary of key performance parameters for ISA, hospital, and overall scheme, use of IMPACT, RADAR and Insights and institutionalisation of actionable for ongoing monitoring and corrective action	SHA Teams 22 Participants	SHA & World bank

Total No of Training Conducted
Total Participants attended

- 11
- 236