S. No.	Particulars Particulars	Vol No./Page No./Point No.	Queries
1	a)Tender Fee Details b)EMD Fee Details		Tender fee and EMD amount is not mentioned in the tender document .If it is required, kindly share the details for the same.
2	Fee Per case	Vol-1 -Page No 47-Point No-8	Kindly provide number of claims reported in last two policy years alongwith total number of families enrolled for the same period.
3	a) Organizational Set up and Functions:- ii)-Required Qulified processing Doctors along with super sepcilist in each specilty iii)- Experienced team for support in fraud control and medical audits. iv)-Required staff to execute the scope of work as per the tender	Vol-2 -Page No 24-25 -Point - 13.2	 ii)-How many qualified processing doctors and superspecialists are required? Details of qualifications may also be specified please. iii)-Kindly provide the numbers of team members with details of requisite qualification. iv)-Please specify the Staff strength in terms of numbers that shall be required to execute the scope of work as per the tender.

SHA Reply			
Details provided in the etender website. Kindly register and follow the instructions.			
Details provided in SHA official website			
The claims trend is provided in the SHA Website. Also, the audit requirements and KPIs. TPA has to comply with the same with the necessary staff strength so that quality is also not compromised.			